

## Elite Control Systems Ltd.

### Quality Policy

Elite Control Systems Limited is committed to providing the highest quality systems and support services to our customers by;

- Consistently meeting or exceeding our customer's expectations for both product quality and performance.
- Timely delivery of products and services to meet our customer's requirements. • Continuous monitoring and improvement of all our processes and systems.
- Ensuring all personnel are adequately trained so they are better equipped to serve our customers.
- Ensuring that the importance of meeting Quality objectives is regularly conveyed to all employees.
- Use proven Quality measures as a basis and strategy for future growth. • Set out a defined list of short, medium and long-term deliverables to reach our goals.
- Ensure Quality commitments are met without compromising the safety of either our staff or our customers.

Ewan McAllister - Technical Director

Date Reviewed: 22/03/2018

Signed... .....

Date... 22/3/2018 .....

Position... DIRECTOR .....

This policy will be reviewed annually.