

## Elite Control Systems Ltd.

### Quality Policy

Elite Control Systems Limited is committed to providing the highest quality systems and support services to our customers by;

- Consistently meeting or exceeding our customer's expectations for both product quality and performance.
- Timely delivery of products and services to meet our customer's requirements.
- Continuous monitoring and improvement of all our processes and systems.
- Ensuring all personnel are adequately trained so they are better equipped to serve our customers.
- Ensuring that the importance of meeting Quality objectives is regularly conveyed to all employees.
- Use proven Quality measures as a basis and strategy for future growth.
- Set out a defined list of short, medium and long term deliverables to reach our goals.
- Ensure Quality commitments are met without compromising the safety of either our staff or our customers.
- Ensure a high level of Health and Safety compliance is always maintained

Bill Grant- CEO

Date Reviewed: 26/11/2019

Signed.....*Bill Grant*.....

Date.....*26/11/19*.....

Position.....*CEO*.....

This policy will be reviewed annually.